EFFECT OF INTELLECTUAL INTELLIGENCE, INTELLIGENCE EMOTIONAL AND SPIRITUAL INTELLIGENCE ON EMPLOYEE PRODUCTIVITY

by Priyono Priyono

Submission date: 13-Apr-2019 04:02PM (UTC+0700)

Submission ID: 1111642418

File name: OTIONAL AND SPIRITUAL INTELLIGENCE ON EMPLOYEE PRODUCTIVITY.docx (97.99K)

Word count: 4358

Character count: 28110

EFFECT OF INTELLECTUAL INTELLIGENCE, INTELLIGENCE EMOTIONAL AND SPIRITUAL INTELLIGENCE ON EMPLOYEE PRODUCTIVITY

Abstract

this study describe (IQ), emotional (EQ), (SQ) effect employee know and prove partially intellectual intelligence (IQ), emotional intelligence (EQ), spir all intelligence (SQ) effect on employee productivity, To know and prove simultaneously intellectual intelligence (IQ), emotional intelligence (EQ), spiritual intelligence (SQ) effects on employee productivity. to test the valid and reliable data hypothesis was analyzed by using multiple linear regression with the classical assumption test. assisted by the SPSS (Statistical Program For Social Science) program.

Based on the test results, Variable IQ (Intellectual Intelligence), expressed in very good category. The EQ (Emotional Intelligence) variable, expressed in very good category, SQ variable (Spiritual Intelligence), is expressed in a very good category. Variable Productivity, expressed in very good category. Simultaneously a, and on Employee. Partially between and Spiritual Intelligence Employee Employees.and who have the most dominant influence on Employee Productivity is a variable Intelligence.

Keywords: intellectual acumen (\overline{IQ}) , emotional intelligence (EQ), and spiritual intelligence (SQ), work productivity of employees

1. Introduction

Competition in the business world is growing, the Company continues to prepare its human resources to be able to compete well in science and technology. generate profits and increase sale 27 f its products.

Much research has been done on the assessment of performance of the construction industry, particularly from the point of view of labor productivity (Allen, 1985; Allmon et al., 2000; Koskenvesa et al., 2010; Rojas & Aramvareekul, 2003; Abdel-Wahab et al, 2008). Although the study results in productivity in different industries often compared, the macrolevel analysis can only be debating the possible reasons of variations; Can not fully explain the results or the validity and reliability of the study.

with (eg, Aysel, 2006; Sahinkaya, 2006; Tikir, 2005). In the study of Akin (2004), the emotional influence of intelligence managers were both their the intuitive conclusions of workers (Hackett et al., 2001). Evidence of a positive relationship between employment engagement and organizational citizenship behavior - OCB (Rosenberg & Moberg, 2007), but a negative relationship with the intention to quit. Therefore, it is up to the organization to.

measure spiritual intelligence (Wolman, 2001; ideas and advantages spirituality the workplace, regardless of the paradigm shift recognized a range scientists ineffective (Feist & Barron, 1996; perceptual, issues and certainly.

1.1 Problem Formulation

- 1.1.1. How the description of (IQ), (EQ), (SQ) on employee. Suzuki Indo Motor Jakarta Genilang Surabaya?
- 1.2.1 Whether intellectual intelligence (IQ), emotional intelligence (EQ), spiritual intelligence (SQ) partially effect on employee productivity at PT. Suzuki Indo Motor Jakarta Gemilang Surabaya?
- 1.2.2 Whether (IQ), (EQ), (SQ) simultaneously affect the productivity of employees Suzuki Indo Motor Jakarta Gemilang Surabaya?

1.2. Conceptual framework

	2
The conversal formanish in this study can be described as follows:	
The conceptual framework in this study can be described as follows:	

26

Figure 1 Conceptual Framework

2. Research Methods

This type of research is exploratory research, the reason the author uses explanatory type of research is the author or researcher explanatory approach not only equip with the conceptual definition, but both also have devised a theoretical frame 7 ork (Priyono, 2008).

Population and sample in this study were employees of PT. Suzuki Indo Motor Jakarta Gemilang as many as thirty-five people. Instruments used authors use Questionnaire. of valid and reliable data were analyzed using multiple linear regression with the classical assumption. assisted by the SPSS (Statistical Program For Social Science) program.

In this study the independent variables consist of intellectual intelligence (IQ) (X1), Emotional Intelligence (EQ) (X2), and Spiritual Intelligence (SQ) (X3), while the dependent variable is Employee Productivity (Y). The model is used to obtain a fit regression model and minimize symptoms of heterokedasitas which usually occurs in cross section data.

The equations developed a multiple regression are as follows:

$$Y = a + b_1 X_1 + b_2 X_2 + b_3 X_3 + e$$

Information:

Y: employee work productivity

6 Constants

b1: Regression coefficient for variable X1

b2: Regression coefficient for variable X2

b3: Regression coefficient for variable X3

X1: Intellectual Intelligence factor (IQ) variable

X2: Emotional Intelligence factor variable (EQ)

X3: The variable of Spiritual Intelligence (SQ)

e: standard error (error rate)

3. Data Analysis

3.1. Test Validity and Reability Test

a. Variable X1

Table 1 variable X1, intellectual intelligence (IQ)

Case Processing Summary

		N	%
Cases	Valid	35	100.0
	Excludeda	0	.0
	Total	35	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.821	6

Item-Total Statistics Attached

Scale Statistics Attached

From the table obtained data that item-total correlation greater than 0.3 it can be concluded that the data is valid and can be used to measure what to be measured, and there are data N of items greater than 0.6 then the data meet the reliability or consistent to be used to measure the same symptoms on the other side.

b. Variable X2

Table 2. Variable X2, Emotional Intelligence (EQ)

Case Processing Summary

		N	%
Cases	Valid	35	100.0
	Excluded ^a	0	.0
	Total	35	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.825	10

Item Statistics

	Mean	Std. Deviation	N
X2.1	4.60	.604	35
X2.2	4.57	.698	35
X2.3	4.83	.453	35
X2.4	4.63	.598	35
X2.5	4.43	.608	35
X2.6	4.31	.631	35
X2.7	4.69	.583	35
X2.8	4.43	.698	35
X2.9	4.51	.562	35
X2.10	4.49	.658	35

Item-Total Statistics Attached

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
45.49	14.610	3.822	10

From the table obtained data that item-total correlation greater than 0.3 it can be concluded that the data is valid and can be used to measure what to be measured, and there are data N of items greater than 0.6 then the data meet the reliability or consistent to be used to measure the same symptoms on the other side.

c. Variable X3

Table 3 Variable X3, Spiritual Intelligence (SQ)

Case Processing Summary

	-	N	%
Cases	Valid	35	100.0
	Excluded ^a	O	.0
	Total	35	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.696	10

Item Statistics

	Mean	Std. Deviation	N
X3.1	4.83	.382	35
X3.2	3.80	.833	35
X3.3	4.77	.598	35
X3.4	4.71	.667	35
X3.5	4.51	.702	35
X3.6	4.57	.655	35
X3.7	4.51	.612	35
X3.8	4.34	.765	35
X3.9	4.29	.750	35
X3.10	4.57	.558	35

12 Item-Total Statistics

	A COMPANIE					
	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted		
X3.1	40.09	9.904	.721	.642		
X3.2	41.11	12.987	315	.804		
X3.3	40.14	9.479	.529	.645		
X3.4	40.20	9.341	.490	.649		
X3.5	40.40	8.894	.573	.631		
X3.6	40.34	9.644	.422	.662		
X3.7	40.40	9.835	.411	.665		
X3.8	40.57	9.076	.461	.652		
X3.9	40.63	9.476	.378	.670		
X3.10	40.34	10.055	.402	.668		

21 Scale Statistics

Mean	Variance	Std. Deviation	N of Items
44.91	11.787	3.433	10

From the table obtained data that item-total correlation greater than 0.3 it can be concluded that the data is valid and can be used to measure what to be measured, and there are data N of items greater than 0.6 then the data meet the reliability or consistent to be used to measure the same symptoms on the other side.

d. Variable Y

Table 4. Variable Y, Employee Productivity

1 Case Processing Summary

			y and a second s
		N	%
Cases	Valid	35	100.0
	Excluded ^a	0	.0
5	Total	35	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items		
.818	8		

Item Statistics

	Mean	Std. Deviation	N
Y1.1	4.63	.490	35
Y1.2	4.60	.497	35
Y1.3	4.06	.725	35
Y1.4	4.37	.490	35
Y1.5	4.40	.736	35
Y1.6	3.80	.964	35
Y1.7	4.66	.539	35
Y1.8	4.71	.458	35

13 Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Cronbach's Alpha if Item Deleted
Y1.1	30.60	9.247	.627	.790
Y1.2	30.63	9.240	.619	.791
Y1.3	31.17	7.852	.733	.766
Y1.4	30.86	9.008	.717	.780
Y1.5	30.83	9.146	.375	.824
Y1.6	31.43	6.958	.682	.782
Y1.7	30.57	9.546	.456	.808
Y1.8	30.51	10.375	.262	.828

5 Scale Statistics

Mean	Mean Variance		N of Items	
35.23	11.358	3.370	8	

From the table obtained data that item-total correlation greater than 0.3 it can be concluded that the data is valid and can be used to measure what to be measured, and there are data N of items greater than 0.6 then the data meet the reliability or consistent to be used to measure the same symptoms on the other side.

3.2 Data Normality 35t

a. Multicollarity test to test the data normality of a regression model can be seen from the spread of datectors) on the diagonal axis of the graph or by looking at the residual histogram.

Figure 2. Normal P-P Plot of Regression Standardized Residual

From the residual histogram graph it is seen that the data (point) spreads around the diagonal line and follows the direction of the diagonal line or the histogram graph shows the normal distribution pattern, then the regression model satisfies the normal assumption.

a. Multicolorate Test

Tabel 5. Multicolorate Test

ſ			dardized ficients	Standardized Coefficients			Correlations		Collinearit Statistics		
L	6 Model	В	Std. Error	Beta	T	Sig.	Zero- order	Partial	Part	Tolerance	VIF
]	(Constant)	283	.739		383	.705					
l	average _X1	.408	.094	.542	4.359	.000	.643	.616	.486	.804	1.244
l	average _X2	.169	.146	.153	1.159	.255	.523	.204	.129	.713	1.402
L	average _X3	.471	.146	.384	3.222	.003	.485	.501	.359	.875	1.143

a. Dependent Variable: average Y

17

To detect the presence or absence of multicollinearity can be seen from the Varience Inflation Factor (VIF). If the value of VIF> 10 then indicates the existence of multicollinearity of the calculation results in the table. Each independent variable shows a VIF value of no more than 10, then the assumption does not occur multikolineritas has been met.

b. Autorrelation

Used to determine whether there is a correlation between members of a series of time-based observation data (time series) or space (cross section).

Table 6. Autocorrelation

10						Change	Statis	stics		
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	R Square Change	F Change	df1	df2	Sig. F Change	Durbin- Watson
20 1	.784ª	.615	.577	.27388	.615	16.480	3	31	.000	1.486

a. Predictors: (Constant), average _X3, average _X2, average _X1

b. Dependent Variable: average _Y

From the results of calculations in the table with the value of Durbin Watson (1.468) is between 1.10 s.d 1.54 then assumption without conclusion. Based on the table, the regression

[34]

33

model has a coefficient of determination (R²) of 0.615. This means that the regression model obtained is able to explain the influence between the variables X to Y of 61.5% and the rest of 38.5% explained by other variables that are not detected.

Figure 3. Partial Regression Plot

11

From the scatterplot graph it is seen that the points spread randomly and spread either above or below 0 on the Y axis. It can be said that there is no heterokedastisity in the regression model.

3.3 Regression

a. Multiple Regression Analysis

The proce 25 f data processing by using linear regression analysis, performed several stages to find the influence of independent variables to the dependent variable.

Tabel 7. Multiple Regression Analysis a

			ndardized fficients	Standardized Coefficients		
Model		В	Std. Error	Beta	T	Sig.
1	(Constant)	283	.739		383	.705
	average _X1	.408	.094	.542	4.359	.000
	average _X2	.169	.146	.153	1.159	.255
	average _X3	.471	.146	.384	3.222	.003

a. Dependent Variable: average _Y

model follows:

Y = -0.283 + 0.408X1 + 0.169X2 + 0.471X3 + e

Information:

Y: Employee Productivity

X1: Intellectual Intelligence

X2: Emotional Intelligence

X3: Spiritual Intelligence

Interpretation of regression models obtained based on tables are as follows:

1. X1 = 0.408

This regression coefficient indicates that the contribution given if the variable X1 (Intellectual Intelligence) the better, then the Employee Productivity (Y) is also getting better.

2. X2 = 0.169

This regression coefficient indicates that the contribution given if the variable X2 (Emotional Intelligence) is better, then Work Productivity Employees (Y) is also getting better.

3. X3 = 0.471

This regression coefficient indicates that the contribution given if the variable X2 (Emotional Intelligence) is better, then Work Productivity Employees (Y) is also getting better.

a. Partial test results (t test)

H0 reads: "Intellectual Intelligence (IQ) (X1), Emotional Intelligence (EQ) (X2), and Spiritual Intelligence (SQ) (X3) partially significant effect on employee productivity at PT. Sejahtera Motor Gemilang Suzuki Surabaya ",

Ha reads: variable (IQ) (X1), (EQ) (X2), (SQ) (X3) partially have a -. Sejahtera Motor Gemilang Suzuki Surabaya

Partial regression testing as follows:

Tabel 8. Partial test results (t test)^a

			The state of the state (to test)							
		Unstandardize	d Coefficients	Standardized Coefficients						
M	odel	В	Std. Error	Beta	t	Sig.				
1	(Constant)	283	.739		383	.705				
	average _X1	.408	.094	.542	4.359	.000				
	average _X2	.169	.146	.153	1.159	.255				
	average _X3	.471	.146	.384	3.222	.003				

a. Dependent Variable: average _Y, t.table = 1,679

From the table obtained data as follows

X1: t-count (4,359)> t-table (1.679)

X2: t-count (1,159) <t-table (1.679)

X3: t-count (3.222)> t-table (1.679)

From the above data can be concluded that the variable X1 (Intellectual Intelligence) and variable X3 (Spiritual Intelligence) have a partial influence significantly on employee productivity in PT. Sejahtera Motor Gemilang Suzuki Surabaya zero variant X2 partially influence Sejahtera Motor Gemilang Suzuki Surabaya.

a. Simultaneous test (Test F)

H0: "Intellectual intelligence (IQ) emotional intelligence (EQ) and spiritual intelligence (SQ) simultaneously affect the productivity of employees at PT. Sejahtera Motor Gemilang Suzuki Surabaya".

Ha: "Intellectual intelligence (IQ) emotional intelligence (EQ) and spiritual intelligence (SQ) simultaneously have no effect on employee productivity at PT. Sejahtera Motor Gemilang Suzuki Surabaya "

Partial regression testing as follows

Table 9. ANOVAb

Model		Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	3.709	3	1.236	16.480	.000a
	Residual	<mark>2</mark> .325	31	.075		
l	Total	6.034	34			

the test uses the F test. If value of the calculation result is greater than Ftable (16,480> 2,940). From this comparison can be taken decision H0 rejected at $\alpha = 0,05$ are simultaneous the variables X1, X2, and X3 against Variable Y.

	Unstand Coeffi		Standardized Coefficients			Correlations		Collinearity Statistics		
6 Model	В	Std. Error	Beta	T	Sig.	Zero- order	Partial	Part	Tolerance	VIF
(Constant)	283	.739		383	.705					
average_X1	.408	.094	.542	4.359	.000	.643	.616	.486	.804	1.244
average _X2	.169	.146	.153	1.159	.255	.523	.204	.129	.713	1.402
average _X32	.471	.146	.384	3.222	.003	.485	.501	.359	.875	1.143

Tabel 10. Determination of the Dominant Variables

a. Dependent Variable: average Y

Based on the table, variable X1 is the variable that has the largest beta coefficient. That is, the variable Y is more influenced by the Intellectual Intelligence (X1) variable than the X2 (Emotional Intelligence) and X3 (Spiritual Intelligence) variables. The coefficients possessed by the X1 variable are positive, this means that the better the Intellectual Intelligence done then the more increase Employee Productivity (Y)

4. Discussion

- a. 3e influence of intellectual intelligence (IQ) on employee work productivity.
- The results of this study indicate that there is a significant influence between intellectual intelligence on employee productivity. The result of regression analysis showed that the regression coefficient for independent variables of intellectual intelligence (X1) on the dependent variable of employee work productivity (Y) is 0.542. This means that intellectual intelligence positively affects the productivity of employees, where the better intellectual intelligence of an employee will be more effective in carrying out its work in the marketing world, previous research conducted (Feist & Barron, 2003), perceptual.
- b. anotional (EQ) employee.
 - results of this study indicate that there is no significant effect between intellectual intelligence on employee work productivity, variable of emotional intelligence (X2) on the dependent variable of employee work productivity (Y) is 0.153. This means that intellectual intelligence positively affects the productivity of employees, where the better intellectual intelligence of an employee will be more effective in carrying out its work in the marketing world.
- c. 3e influence of spiritual intelligence (SQ) on employee work productivity.

 The results of this study indicate that there i31 significant influence between spiritual intelligence on employee productivity. The result of regression analysis showed the regression coefficient for the independent variables of spiritual intelligence (X3) on the dependent variable of employee work productivity (Y) is 0.384. This means that spiritual intelligence positively affect the employee productivity, where the better the spiritual intelligence of an employee will be more effective in carrying out its work in the marketing world.
- d. 30c influence of intellectual intelligence, the and the influence of productivity

 Based on the results of research known that simultaneously provide a positive and. It is as previously described that the better intellectual intelligence possesse 20 y a marketing will increase the work productivity. Moreover, with the excellent support in terms of emotional intelligence and spiritual intelligence are high then it will also encourage the productivity of a marketing work.

5. Conclusion And Suggestion

5.1 Conclusions

Based on the results of research neon influence Intelligence, Emotional Intelligence, and Spiritual Intelligence of Employee Productivity can be drawn the following conclusions:

- 1. Variable IQ (Intellectual Intelligence), expressed in very good category shown in table 4.5. The EQ (Emotional Intelligence) variable, expressed in very good category is shown in Table 4.6. The SQ (Spiritual Intelligence) variable, expressed in excellent category is shown in Table 4.7. Variable Productivity, expressed in the category very well proven on page table 4.8.
- 2. Simultane 28 sly a, Emotional Intelligence, and of Employee.
- 3. Partially there is a significant influence between Intellectual Intelligence and Spiritual Intelligence on Employee Productivity.
- 4. the most Employee Productivity variable Intellectual Intelligence.
- 5.2 Suggestions

Results taken suggestions:

- 1. It is expected in the marketing more optimize work productivity of employees one of them by improving intellectual intelligence. To conduct an effective marketing interaction required a professional and quality marketing is shown by the existence of spiritual intelligence in the marketing section.
- 2. It is expected that the more marketing can improve emotional intelligence so as to improve the performance of the marketing department, especially sales
- 3. In the next research can examine other independent variables that have an effect on employee productivity

BIBLIOGRAPHY

Abdel-Wahab, M.S., Dainty, A.R.J., Ison, S.G., Bowen, P., & Hazlehurst, G. (2008), "Trends of skills and productivity in the UK construction industry," *Engineering, Construction and Architectural Management 15*(4), 372-82. https://www.deepdyve.com/lp/emerald-publishing/trends-of-skills-and-productivity-in-the-uk-construction-industry-smHrNB2X1Q

- Acar, F.T. (2001). Duygusal zekâyeteneklerinin göreve yönelik ve insanayönelik liderlik davranışları ile ilişkisi: Banka şube müdürleri üzerine bir alanaraştırması [The relationship between emotional intelligence skills and leadership behaviors (employee-centered and job-centered): A survey research on bank managers]. Doctoral dissertation, Istanbul University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/17.02.2010.
- Acar, E. (2007). İşletme yönetiminde duygusal zekânın yeri ve önemi üzerine bir araştırma [A research on the importance and meaning of the emotional intelligence in business management]. Master's thesis, Mustafa Kemal University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.vok.gov.tr/16.02.2010.
- Akin, M. (2004). İşletmelerde duygusal zekânın üst kademe yöneticiler ileastları arasındaki çatışmalar üzerindekietkileri (Kayseri'deki büyük ölçekliişletmelerde bir uygulama) [The effects of emotional intelligence on conflicts between managers and subordinates in business]. Doctoral dissertation, Anadolu University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/16.02.2010
- Allen, S.G. (1985), "Why construction industry productivity is declining," *Review of Economics and Statistics* 117(4), 661-65. http://www.nber.org/papers/w1555
- Allmon, E., Haas, C.T., Borcherding, J.D., & Goodrum, P.M. (2000), "U.S. construction labor productivity trends, 1970-1998," *Journal of Construction Engineering and Management* 126(2), 97-104. https://doi.org/10.1061/(ASCE)0733-9364(2000)126:2(97)
- Anderson, K., & McAdam, R. (2004) "A critique of benchmarking and performance measurement: Lead or lag?", *Benchmarking: An International Journal*, 11(5), 465-483, https://doi.org/10.1108/14635770410557708
- Ayanci, E. (2011). Effects of top turkish managers' emotional and spiritual intelligence n their organisations financial performance, *Business Intelligence Journal 4*(1), 23-44. http://www.oalib.com/paper/2960083
- Aysel, L. (2006). Liderlik ve duygusal zeka [Leadership and emotional intelligence]. Master's thesis, Kocaeli University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/16.02.2010.
- Balci, B., Hollmann, A., & Rosenkranz, C. (2011). Service Productivity: A Literature Review and Research Agenda. *XXI. International RESER Conference*. Hamburg. http://reser.net/materiali/priloge/slo/balci_et_at.pdf
- Bourne M., Neely, A., Mills, J., & Platts, K. (2000). "Implementing performance measurement systems: a literature review," *International Journal of Business Performance Management* 5(1), 1-24 https://doi.org/10.1504/IJBPM.2003.002097
- Brown, F., & Chávez, G.A.G. (2014). Innovation and Productivity Across Mexican Manufacturing Firms. *Journal of Technology Management & Innovation*, 9(4), 36-52. http://www.jotmi.org/index.php/GT/article/view/1623
- Canbulat, S. (2007). Duygusal zekânınçalışanların iş doyumları üzerindekietkisinin araştırılması [Research of the emotional intelligence effects on employees' job satisfaction]. Master's thesis, Gazi University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/16.02.2010.
- Corsten, H. (1994). Produktivitäts management bilateraler personen-bezogener Dienstleistungen. In H. Corsten & W. Hilke (Hg.), *Dienstleistungsproduktion* (pp.43-77). Wiesbaden: Th. Gabler. https://link.springer.com/chapter/10.1007/978-3-663-05878-6-2
- Dent, E.B., Higgins, M.E. & Wharff, D.M. (2005). Spirituality and leadership: An empirical review of definition, distinctions, and embedded assumptions. *The Leadership Quarterly*, 16(5), 625 653. https://doi.org/10.1016/j.leaqua.2005.07.002

- Den Hartigh, E. & Zegveld, M. (2011). Service Productivity How to Measure and Improve It? Service Systems Implementation, Service Science: Research and Innovations in the Service Economy, eds. H. Demirkan et. al., 183–198. https://link.springer.com/chapter/10.1007/978-1-4419-7904-9 11?no-access=true
- Elfenbein, H.A., Der Foo, M., & Boldry, J.G. (2006). Dyadic effects in nonverbal communication: A variance partitioning analysis. *Cognition and Emotion*. 20(1): 149 159. http://dx.doi.org/10.1080/02699930500339908
- Emmons, R.A. (2001a). Is spirituality an intelligence? motivation, cognition and the psychology of ultimate concern. *The International Journal for the Psychology of Religion*, 10(1), 3-26. https://doi.org/10.1207/S15327582IJPR1001 2
- Feist, G.J., & Barron, F. (2003). Predicting creativity from early to late adulthood: Intellect, potential, and personality. *Journal of Research in Personality*, 37, 62-88. http://personality-arp.org/html/newsletter02/Feist.pdf
- Fry, W.W., & Cohen, M.P. (2009). Spiritual leadership as a paradigm for organizational transformation recovery from extended work cultures. *Journal of Business Ethics* 84, 265 278. https://link.springer.com/article/10.1007/s10551-008-9695-2
- Fry, L.W., & Slocom, J.W. (2009). Maximizing the tripple bottom line through spiritual leadership. *Organizational Dynamics*, 37 (1), 86 96. http://fastise-project.yolasite.com/resources/TBL%20and%20spritual%20leadership.pdf
- Goleman, D. (1995). Emotional Intelligence. New York: Bantam Books.

 <a href="https://books.google.co.id/books?id=9nuVVzkblNgC&printsec=frontcover&dq=inauth-or:%22Daniel+Goleman%22&hl=en&sa=X&ved=0ahUKEwiY8prChOTWAhUBRZQKHUDgCKgQ6AEIJTAA#v=onepage&q&f=false
- Grönroos, C., & Ojasalo, K. (2004). Service productivity. Towards a conceptualization of the transformation of inputs into economic results in services. *Journal of Business Research*, 57(4), 414-423. https://doi.org/10.1016/S0148-2963(02)00275-8
- Gummesson, E. (1998). Productivity, quality and relationship marketing in service operations. *International Journal of Contemporary Hospitality Management*, 10(1), 4-15. https://doi.org/10.1108/09596119810199282
- Gursoy, A., (2005). Liderlikte duygusalzekâ (Liderlik özellikleri ile duygusalzekâlı liderlere ulaşılması) Türk SilahlıKuvvetlerinde örnek bir uygulama [Emotional intelligence in leadership (reaching the emotional intelligent leaders via using leadership features)]. Master's thesis, Celal Bayar University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/16.02.2010.
- Hackett, R.O., Lapierre, L.M., & Hausdorf, P.A. (2001). Understanding the links between work commitment constructs. *Journal of Vocational Behaviour*, *J8*, 392 413. https://doi.org/10.1006/jvbe.2000.1776
- Jääskeläinen, A. (2010). Identifying factors affecting public service productivity. *International Journal of Services Technology and Management*, 14(4), 360–375. https://doi.org/10.1504/IJSTM.2010.035784
- Johnston, R., & Jones, P. (2004). Service Productivity. Towards understanding the relationship between operational und customer productivity. *International Journal of Productivity and Performance Management*, 53(3), 201-213. https://doi.org/10.1108/17410400410523756
- Kagioglou, M., Cooper, R., & Aouad, G. (2001), "Performance management in construction: a conceptual framework," *Construction Management and Economics* 19(1), 85-95. https://doi.org/10.1080/01446190010003425
- Kaplan, R.S., & Norton, D.P. (2001), The strategy-focused organization, How Balanced Scorecard companies thrive in the new business environment, Harvard Business School, Cambridge, MA. https://www.uaservice.com/pdf/The Strategy-Focused Organization.pdf.

- Koskenvesa, A., Koskela, L., Tolonen, T., & Sahlstedt, S. (2010), "Waste and labor productivity in production planning case Finnish construction industry," *Proceedings of the 18th Annual Conference of the IGLC, Haifa*, 477-86. http://usir.salford.ac.uk/9584/1/2010 Waste %26 labour productivity in prod planning case Finnish const ind.pdf
- Lynton, N. D., & Thogerson, K. H. (2009). Spiritual intelligence leadership in the China laboratory. *Journal of International Business Ethics* 2(1). http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.468.7527&rep=rep1&type=p df
- Manoochehri, G. (1999). "Overcoming obstacles to developing effective performance measures," *Work Study* 48(6), 223-29. https://doi.org/10.1108/00438029910291192
- Matsumoto, D., LeRoux, J.A., Wilson-Cohn, C., Raroque, J., & Kooken, K. (2000). A new test to measure emotion recognition ability: Matsumoto and Ekman's Japanese and Caucasian. *Journal of Nonverbal Behavior*, 24(3), 179-209 https://doi.org/10.1023/A:1006668120583
- Milliman, J., Czaplewski, A.J., & Ferguson, J. (2003) "Workplace spirituality and employee work attitudes: An exploratory empirical assessment", *Journal of Organizational Change Management*, 16(4), pp.426-447, https://doi.org/10.1108/09534810310484172
- Neely, A., Mills, J., Platts, K., Richards, H., Gregory, M., Bourne, M., & Kennerley, M.(2000) "Performance measurement system design: developing and testing a process-based approach", *International Journal of Operations & Production Management*, 20 (10), 1119-1145, https://doi.org/10.1108/01443570010343708
- Noroozi, D., & Masumabad, S. A. (2015). The role of spiritual intelligence in employees' withdrawal behaviours in physical education organizations. *International Journal of Organizational Leadership*, 60-71. doi: 10.19236/IJOL.2015.01.05
- Nowicki, S.J., & Duke, M.P. (1994). Individual differences in the nonverbal communication of affect: the Diagnostic Analysis of Nonverbal Accuracy Scale. *J. Nonverbal Behav.* 19: 9-35. https://doi.org/10.1007/BF02169077
- Pamukoglu, E. (2004). Duygusal zekânınyönetici etkinliğindekirolünün kadınyöneticiler bağlamında incelenmesi vebir araştırma [Examining the role of the emotional intelligence on management effectiveness in terms of women managers, and a research]. Master's thesis, Kocaeli University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/17.02.2010.
- Priyono (2008). *Quantitative Research Methods*, Dharma Ilmu Press, Indonesia. http://eprints.binadarma.ac.id/2898/
- Rotenberry, P.F., & Moberg, P.J. (2007) "Assessing the impact of job involvement on performance", *Management Research News*, Vol. 30 Issue: 3, pp.203-215, https://doi.org/10.1108/01409170710733278
- Ragstar, A., Zarei, A., Davordi, S.M.M., & Fartasly, K. (2012). The link between workplace spirituality, organizational citizenship behavior and job performance in Iran APISM. Journal of Economics and Management, 1(6): 27-34. http://www.prj.co.in/setup/business/paper39.pdf?re=index
- Rojas, E.M., & Aramvareekul, P. (2003), "Is construction labor productivity really declining?," *Journal of Construction Engineering and Management 129*(1), 41-46. https://doi.org/10.1061/(ASCE)0733-9364(2003)129:1(41)
- Sahinkaya, B. (2006). Yöneticilik ve liderlikteduygusal zekâ [Emotional intelligence in management and leadership]. Master's thesis, Balikesir University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.yok.gov.tr/17.02.2010.

- Tikir, N. (2005). İlköğretim okulu müdürlerinin öğretimsel liderlik davranışlarıyladıygusal zekâları arasındaki ilişkininincelenmesi: Gaziantep ili örneği [An Analysis of the relationship between primary school principals' instructional leadership behaviors and their emotional intelligence (a case study in Gaziantep)]. Master's thesis, Gaziantep University, Retrieved from The Council of Higher Education National Theses Database, http://tez2.vok.gov.tr/17.02.2010.
- Vaughan, F. (2002). What is spiritual intelligence? *Journal Humanistic Psychology*, 42(2), 16-33. http://journals.sagepub.com/doi/abs/10.1177/0022167802422003
- Vuorinen, I., Järvinen, R., & Lehtinen, U. (1998). Content and measurement of productivity in the service sector: A conceptual analysis with an illustrative case from the insurance business. *International Journal of Service Industry Management*, 9(4), 377–396. https://www.deepdvve.com/lp/emerald-publishing/content-and-measurement-of-productivity-in-the-service-sector-a-27iFlHtNnk
- Wolman, R.N. (2001). Thinking with Your Soul: Spiritual Intelligence and Why it Matters, New York, Harmony Book. https://www.themindfulword.org/2013/soul-spiritual-intelligence/
- Zohar, D., & Marshall, I. (2002). Spiritual intelligence: The Ultimate Intelligence. New York, Bloomsbury. https://alisonmorgan.co.uk/Books/Zohar%202000.pdf
- Zohar, D. (1997). Re-wiring the Corporate Brain: using the New Science to Rethink How we structure and lead organization, New York, Harmony Book. https://eric.ed.gov/?id=ED413648
- Zohar, D. (2005). Spiritually intelligent leadership. *Leader to Leader*, 2005(38): 45–51. http://onlinelibrary.wiley.com/doi/10.1002/ltl.153/abstract

EFFECT OF INTELLECTUAL INTELLIGENCE, INTELLIGENCE EMOTIONAL AND SPIRITUAL INTELLIGENCE ON EMPLOYEE PRODUCTIVITY

		<u> </u>		
ORIGIN	ALITY REPORT			
	8% RITY INDEX	26% INTERNET SOURCES	12% PUBLICATIONS	18% STUDENT PAPERS
PRIMAR	Y SOURCES			
1	Submitte Student Paper	ed to Universitas	Muria Kudus	3%
2	www.ersj			2%
3	repositor Internet Source	y.uinjkt.ac.id		2%
4	docplaye			2%
5	docplaye			2%
6	Submitte Student Paper	ed to University o	of Sunderland	1%
7	thesis.eu			1%
8	freejourn	alresearch.blog	spot.com	1%

9	eprints.radenfatah.ac.id Internet Source	1%
10	www.kemenpppa.go.id Internet Source	1%
11	Submitted to Bocconi University Student Paper	1%
12	repo.iain-tulungagung.ac.id Internet Source	1%
13	etheses.uin-malang.ac.id Internet Source	1%
14	Submitted to iGroup Student Paper	1%
15	pustaka2.upsi.edu.my Internet Source	1%
16	eprints.utcc.ac.th Internet Source	1%
17	Submitted to Universitas Diponegoro Student Paper	1%
18	Submitted to Academic Library Consortium Student Paper	<1%
19	digilib.teiemt.gr Internet Source	<1%

20 www.macrothink.org

		<1%
21	eed.state.ak.us Internet Source	<1%
22	mpra.ub.uni-muenchen.de Internet Source	<1%
23	lib.uin-malang.ac.id Internet Source	<1%
24	Submitted to Universiti Teknologi Malaysia Student Paper	<1%
25	Submitted to Universitas Jenderal Soedirman Student Paper	<1%
26	media.neliti.com Internet Source	<1%
27	fcrm.ir Internet Source	<1%
28	www.sciencepub.net Internet Source	<1%
29	gkmcmt.com Internet Source	<1%
30	core.ac.uk Internet Source	<1%
31	www.iefpedia.com Internet Source	<1%

32	Amir Halid, Heldy Vanni Alam, Mohamad Hamdi H. Payuyu. "The effect of distribution supply fertilizer on rice production improvement in Gorontalo City", Jurnal Perspektif Pembiayaan dan Pembangunan Daerah, 2018 Publication	<1%
33	eprints.unsri.ac.id Internet Source	<1%
34	files.eric.ed.gov Internet Source	<1%
35	ep3.uum.edu.my Internet Source	<1%
36	iesl.lk Internet Source	<1%
37	www.mobt3ath.com Internet Source	<1%
38	www.docstoc.com Internet Source	<1%
39	www.i-scholar.in Internet Source	<1%
40	Mohamad Adam, Riska Safitri, Tertiarto Wahyudi. "Effect of company size, liquidity and operational efficiency on bank profitability with	<1%

problem credit risk as a moderating variable at commercial banks that are listed on the Indonesia Stock Exchange", Jurnal Perspektif Pembiayaan dan Pembangunan Daerah, 2018

Publication

Exclude quotes On Exclude matches Off

Exclude bibliography On