



### **The Rector's Greeting**

Greetings and a warm welcome to the all academic researchers, practitioners, industry and business person as well as policy makers. Thank you for attended this 4<sup>rd</sup> international conference on Information Technology and Engineering Application 2016 (ICIBA 2016).

ICIBA is an annual event focusing on state of the art technologies pertaining to digital information and communications and its application in business and industry as well as government. The applications of advanced information technology to such domains as networking, security, engineering, education, finance, geosciences, health, transportation, supply chain management and logistics are among topics of relevance to ICIBA. The conference features keynote speakers, the best student award, poster award, technical open panel, and workshops/exhibits from industry, government and academia as well postgraduate student colloquium.

All papers for the ICIBA 2016 on this Conference Proceeding (ISBN) was indexed by EBSCO, Google Scholar, and sent to be reviewed by EiCompendex and ISI Proceedings.

Our gratitude to all the participants who has take a part in this conference, I hope we can take the advantage of academic research findings, to have better insight about the importance of IT and business application, to the country's economic development

Sincerely yours,  
Prof. Ir. H. Bochari Rahman, M.Sc

RECTOR of BINA DARMA UNIVERSITY

# PROCEEDING

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## Implementation of Business Intelligence Dashboard In Research, Service / Dedication To Society And Cooperation

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### **Abstract**

*Accreditation of department is an education quality measuring standard, such as recognition on department in university for showing about department in university has fulfilled standard or requirement which is assigned by Badan Akreditasi Nasional Perguruan Tinggi (BAN-PT). Accreditation of department has seven standards which one of standard is research, service / dedication to society and cooperation by lecturer and student. Those reasons make University of Bina Darma evaluate, monitor, and fulfill requirement on 7th standard. One of solution which can be implemented is business intelligence dashboard. Business intelligence dashboard is an application which has function for collecting, analyzing, saving, and providing required data in organization or company into knowledge, then be used for supporting decision and planning. Business intelligence dashboard is going to be implemented to report of accreditation of department in the University of Bina Darma in accordance with 7th standard. On these business intelligence dashboards, University of Bina Darma can fill 7th standard efficiently and correctly.*

**Keywords :** Accreditation of department, BAN-PT, Dashboard, Business intelligence and 7th standard

## **1 INTRODUCTION**

So rapidly development of university in Indonesia, make government set a university education quality standard, where kind of universities are state university, official university, religious university and private university. These standards become reference and benchmark of quality of university education, called accreditation.

Accreditation is an education quality standard, form recognition of university or department for showing about a university or department has fulfilled standard or requirement that is assigned by BAN-PT. Implementation of accreditation by BAN-PT is done with evaluating



a process, performance and correlation with goal, input, process and output from university or department, that are responsible with each university and department. That accreditation is accreditation of department that always do every 5 years.

Research and service / dedication to society, and cooperation is seventh item that is evaluated by BAN-PT. This standard is a reference of education quality, service / dedication to society and cooperation that is organized and related to develop department. University of Bina Darma has borang team that has job for fulfilling criteria that is set on 7th standard. Items that are evaluated on 7th standard are department, lecturer, source of research fund and dedication fund, research and dedication of lecturer in the last three years.

After all of items were getting, team started to do data collecting process. Those data are collected in excel form. Team started to do selecting process, evaluating, and calculating that based on standard 7th and is set on BAN-PT. Amount of big data that are processed, can be able error in arranging 7th standard. This condition always held up performance of team. Whereas those activities are carried out periodically every five years. Therefore, it needed a technology that can help team correctly and efficiently, then reduce error in arranging accreditation.

One of technology can be used for helping those problems is business intelligence. Business intelligence is a system that has function for collecting, analyzing, saving and facilitating data that are needed an organization or company in knowledge form, then are used for supporting decision and planning. With those power, business intelligence can help borang team.

## 2 RESEARCH METHODOLOGY

Methods are used in this research is business intelligence roadmap [3]. According to Larisa T. Mosss book, business intelligence is divided into analysis method and design method [3].

### 2.1 Analysis Method

Analysis method that is used consist of seven steps, among others

#### 1. Justification

Business Case Assessment For designing a business intelligence application, first step that must be done is determine, check or evaluate and collect needed information, such as goal, strategic and aim an organization.

#### 2. Planning

This step has two main activities that are done, they are enterprise infrastructure evaluation and project planning.

##### (a) Enterprise Infrastructure

Evaluation Infrastructure Design that is done is for BI application can run well. This step consists of Technical Infrastructure and non-technical infrastructure.

##### (b) Project Planning

This step is created for design of application that can finish on time.

#### 3. Business Analysis

This step has four main activities, they are project requirement definition, data analysis, application prototyping and metadata repository analysis.

- (a) Project Requirement Definition  
This step is evaluating of available infrastructure, what they are appropriate with needed infrastructure or not.
- (b) Data analysis  
This step is evaluating of quality of data, what they are good quality or not.
- (c) Application Prototyping  
This created feature designs that base on needed company, then application is created appropriately with features that are agreed or negotiated in prototype form
- (d) Metadata Repository Analysis  
Metadata is designed for saving company contextual information.

## 2.2 Design Method

According to Larissa T.Mosss book, design method that was used, consisted of seven steps, among others[3] :

### 1. Design

- (a) Database design  
Database design is done for supporting application that is built with creating star schema or snowflake schema.
- (b) ETL design  
This step is done if those data are bad quality. Yet, if data are good quality, so this step does not need to be done.
- (c) Metadata repository design  
This step is done for designing of repository metadata. This is for showing source of database that are used.

### 2. Construction

- (a) ETL Development  
This step described about process of drawing ETLthat was done in creating business intelligence dashboard. This step will do if data are bad quality, and this step wont do if data are good quality.
- (b) Application Development  
This step is creating business intelligence dashboard and result of output or display from that application.
- (c) Data Mining  
It is carried out with clustering technique. If data dont need to cluster, so this this step doesnt need to be carried out.

- (d) Metadata Repository Development This step showed display from each metadata repository that were created before in project that based on result of information. Metadata repository consists of OLAPs data.

### 3 THEORETICAL BASIC

#### 3.1 Dashboard

There are several kind of dashboard, according to Rasmussen, Bansal and Chen put forward three types of dashboard[4], among others :

1. Strategic Dashboard

Strategic dashboard is used for supporting management of strategic level that give information and make business decision, predict chance and give guidance of achievement of strategic goal.

2. Tactical Dashboard

This dashboard focus on analysis process for determining factor that caused a condition or event.

3. Operational Dashboard

Operational dashboard has function as supporting and monitoring activities of specific business process. This focus on monitoring activities.

### 4 RESULT

Explaining from result of dashboards that are created, among others:

1. Data were taken from sources where data were saved in MySQL database. Those data consisted of 3 tables, factPenelitian table, factPengabdian table and dimSDM table. FactPenelitian table consisted of 1662 data, factPengabdian consisted of 1321 data and dimSDM table consisted of 275 data. Those tables were imported to SQL Server database with using SQL Server Integration Service (SSIS). In SSIS, this also created dimAsalBiaya table from factPenelitian or factPengabdian table, and dimProgramStudi table was from dimSDM. dimAsalBiaya consisted of 8 data and dimProgramStudi consist of 19 data.
2. Those tables were cleaned in SQL Server Integration Service (SSIS).
3. Then those tables were analyzed in SSAS (SQL Server AnalysisService). This step had goal for creating OLAP (Online Analytical Processing). In this step, it consisted of cube and dimension. Cubes consisted of two cubes, penelitian cube and pengabdian cube, whereas dimensions consisted of AsalBiaya, SDM, Penelitian and Pengabdian dimension. If there was attribute that was showed, so it can be added that attribute in data source view to available dimension. it can be seen at picture 1.
4. Then creating dashboard in SSRS (SQL Server ReportAnalysis). This step created dashboards that were designed before with using data source from SSAS that were created before. Display of those dashboard consisted of penelitian table, pengabdian table,

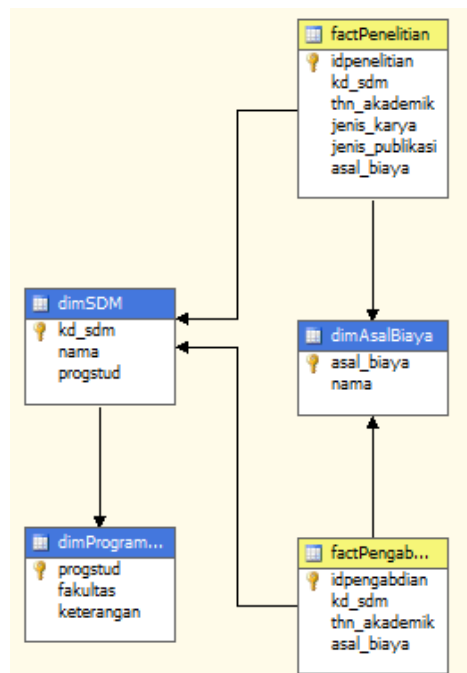




Figure 1: Display Cube

penelitian dashboard and pengabdian dashboard. As for result of dashboard display, it can be seen at picture 2,3,4 and 5:

5. Result of dashboards that were created, were deployed to reporting server with submitting target of server url. This target was <http://localhost/ReportServer>. Url was run on Internet Explorer.



Dashboard Penelitian Dan Pelayanan/Pengabdian  
Kepada Masyarakat, Dan Kerjasama Di Universitas Bina  
Darma Palembang



Program Studi : Sistem Informasi

Sumber Biaya Penelitian	2010	2011	2012	2013	2014	Total
Biaya Instansi Sendiri	21	7	13	25	3	50
biaya sendiri	21	15	15	22	11	84
lembaga pemerintah kerjasama		1			1	2
lembaga pemerintah kompetensi			3	11	6	20
lembaga swasta kerjasama			1			1
lembaga swasta kompetensi					1	1
tidak diketahui	1	5	9	10		25
Total	24	28	41	68	22	183

Figure 2: Display Research Table

## 5 CONCLUSION

Conclusion that can be got from this research, among others:

1. Designing of business intelligence dashboard followed steps or rules on business intelligence roadmap[3]. Business intelligence dashboard can produce informations that con-

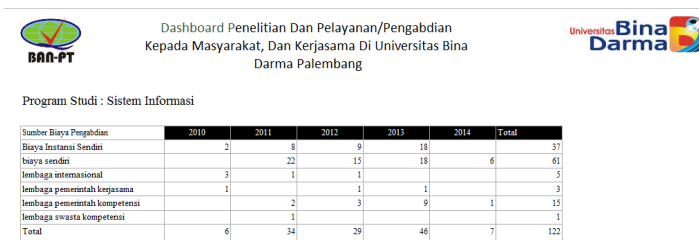


Figure 3: Display Dedication Table

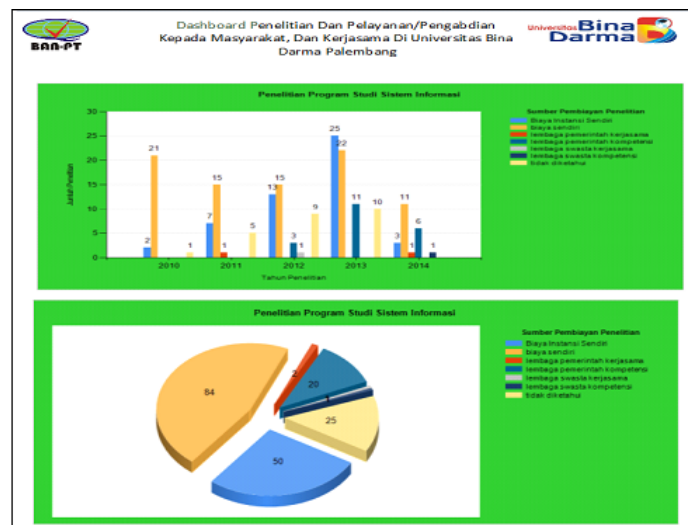


Figure 4: Display penelitian Dashboard

tain matrix and table that can help borang team in monitoring research and dedication of lecturer, and giving informations accurately to borang team about lecturer research data and lecturer dedication data in the last five years, accordance with 7thstandard, that eased teams job and efficiently time.

2. Business intelligencedashboard that were created, consisted of penelitian table, pengabdian table, penelitian dashboard and pengabdiandashboard each department in University of Bina Darma.
3. Business intelligence dashboard in research, service or dedication and cooperation with lecturer and student of University of Bina Darma, gave information about mount of research and dedication of lecturer department during the last five years.
4. Business intelligence dashboard that were created were appropriate with goal and advantage, so that borang team easily filled accreditation of department and chief of department could see result of research or dedication on every department.

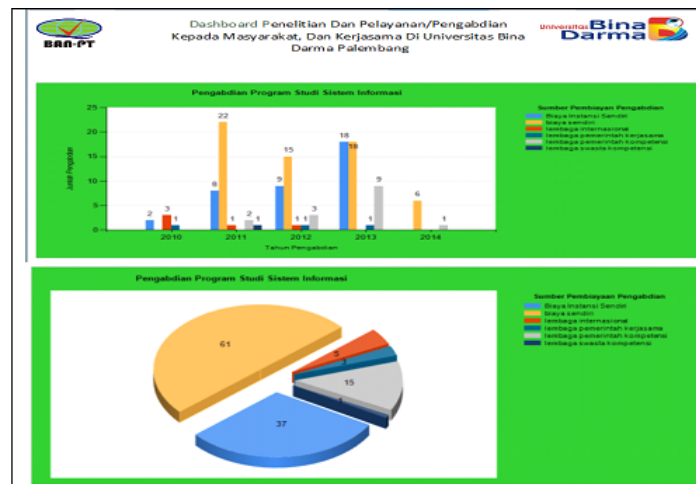


Figure 5: Display Pengabdian Dashboard

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