



NUANSA INFORMATIKA

TECHNOLOGY AND INFORMATION JOURNAL

Published 2 Times a Years every January and July
P-ISSN. 1858 - 3911 / E-ISSN. 2614-5405

COMPUTER SCIENCE FACULTY
KUNINGAN UNIVERSITY

- HOME ABOUT LOGIN REGISTER SEARCH CURRENT ARCHIVES ANNOUNCEMENTS EDITORIAL TEAM
- HISTORY MAILING PUBLISHING SYSTEM AUTHOR FEES FOCUS AND SCOPE PEER REVIEW PROCESS JOURNAL TEMPLATE
- PLAGIARISM POLICY COPYRIGHT NOTICE ACCREDITATION

Home > Vol 14, No 2 (2020) > Putra

ANALISIS KEPUASAN PENGGUNA SISTEM INFORMASI AKADEMIK DALAM PERSPEKTIF MANAJEMEN DI POLITEKNIK NEGERI SRIWIJAYA

Erlangga Kesuma Putra, Darius Antoni, Muhamad Akbar

ABSTRACT

Users Satisfaction is one of the keys to the success of an Information System. This study aims to analyze the satisfaction of Academic Information System Users in the State Polytechnic of Sriwijaya based on organizational culture variables and the quality of the information system to the satisfaction of information system users and their implications for employee performance. Data analysis involves 71 participants who come from education personnel with variations in Gender, Age, Latest Education and Years of Service. Data analysis uses CFA of Exogenous and Endogenous Constructions and SEM Partial Least Square (PLS). The final results obtaine conclusion that Organizational Culture Variables have a positive and it do not have significant effect on the satisfaction towards the use of Information Systems while the Quality of Information Systems variable has a positive and significant effect on the Satisfaction towards the Use of Information Systems of State Polytechnic of Sriwijaya Palembang.

Keywords CIO, User Satisfaction, Information System Management

FULL TEXT:

PDF (BAHASA INDONESIA)

REFERENCES

Husda, N. E. (2018). Analisa Kualitas Pelayanan Sistem Informasi Akademik Terhadap Kepuasan Pengguna Sistem di STMIK Putera Batam. *Computer Based Information System Journal*, Vol 1, No. 1

Utomo, L. T., Ardianto, Y. T., & Sisharini, N. (2017). Pengaruh kualitas sistem, kualitas informasi, kualitas layanan, terhadap kepuasan pengguna sistem informasi akademik universitas merdeka malang. *Jurnal Teknologi dan Manajemen Informatika*, Vol 3, No. 2

Ellyusman, S., & Hutami, R. F. (2017). Analisis Kualitas Sistem Informasi Akademik Menggunakan Metode Importance Performance Analysis (ipa)(studi Kasus Pada Website I-gracias Universitas Telkom Bandung). *eProceedings of Management*, 4(2).

Aryadita, H., Widyastuti, D. A., & Wardani, N. H. (2017). Analisis Kualitas Layanan Website E-Commerce Terhadap Kepuasan Pengguna Menggunakan Metode Webqual 4.0. *STUDIA INFORMATIKA: JURNAL SISTEM INFORMASI*, 10(1).

Purwanto, S. K., & Pawirusumarto, S. (2017). Pengaruh kualitas sistem, kualitas informasi, dan kualitas layanan terhadap penggunaan sistem e-learning di program pascasarjana Universitas Mercu Buana. *Jurnal Manajemen*, 21(2), 282-305.

Mustafa, Z., & Wijaya, T. (2012). *Panduan Teknik Statistik SEM & PLS dengan SPSS Amos*. Yogyakarta: Cahaya Atma Pustaka.

Yamin, S., & Kurniawan, H. (2011). Generasi baru mengolah data penelitian dengan partial least square path modeling. Jakarta: Salemba Infotek.

Isa, I. G. T., & Hadiana, A. (2017). Implementasi Kansei Engineering dalam Perencanaan Desain Interface e-Learning Berbasis Web (Studi Kasus: SMK Negeri 1 Sukabumi). *JuTISI: Jurnal Teknik Informatika dan Sistem Informasi*, 3(1), 104-115.

Wirahutama, G., & ADIWIBOWO, A. S. (2011). Ambiguitas Peran sebagai Variabel Moderator terhadap Hubungan antara Kualitas Sistem Informasi dan Kepuasan Pengguna Akhtr Software Akuntansi pada DPKAD Kota Semarang. Universitas Diponegoro

Volonino, L., & Turban, E. (2011). *Information Technology for management*. In: Danvers: Wiley

DOI: <https://doi.org/10.25134/nuansa.v14i2.3017>

REFBACKS

- There are currently no rebacks.

Copyright (c) 2020 NUANSA INFORMATIKA

NUANSA INFORMATIKA : JURNAL TEKNOLOGY DAN INFORMASI
p-ISSN : 1858-3911 , e-ISSN : 2614-5405
DOI : <https://doi.org/10.25134/nuansa>
Accreditation : SINTA 5

Organized by Faculty of Computer Science, Universitas Kuningan, Indonesia.
Website : <https://journal.uniku.ac.id/index.php/ilkom>
Email : nuansa.informatika@uniku.ac.id
Address : Jalan Cut Nyak Dhien No.36A Kuningan, Jawa Barat, Indonesia.

StatCounter

Statcounter

View My Stats Creative Commons



NUANSA INFORMATIKA is licensed under a Lisensi Creative Commons Atribusi 4.0 Internasional.

AUTHOR GUIDELINES

PUBLICATION ETHICS

REVIEWERS

ONLINE SUBMISSION

PEER REVIEWER PROCESS

VISITOR STATISTICS

OPEN ACCESS POLICY

JOURNAL INDEXES

SCREENING FOR PLAGIARISM

ARCHIVES

Volume 14, Nomor 2, Tahun 2020

Volume 14, Nomor 1, Tahun 2020

Volume 13, Nomor 2, Tahun 2019

Volume 13, Nomor 1, Tahun 2019

Volume 12, Nomor 2, Tahun 2018

Volume 12, Nomor 1, Tahun 2018

Volume 11, Nomor 2, Tahun 2017

Volume 11, Nomor 1, Tahun 2016

Volume 10, Nomor 2, Tahun 2016

Volume 10, Nomor 1, Tahun 2015

Volume 9, Nomor 2, Tahun 2015

Volume 9, Nomor 1, Tahun 2014

Volume 8, Nomor 2, Tahun 2014

Volume 8, Nomor 1, Tahun 2013

Volume 7, Nomor 2, Tahun 2012

Volume 7, Nomor 1, Tahun 2012

Volume 6, Nomor 2, Tahun 2011

Volume 6, Nomor 1, Tahun 2011

Volume 5, Nomor 2, Tahun 2011

Volume 5, Nomor 1, Tahun 2010

TEMPLATE JOURNAL



INFORMATION

FOR READERS

FOR AUTHORS

FOR LIBRARIANS

OPEN JOURNAL SYSTEMS

EDITORIAL TEAM

FOCUS AND SCOPE

ABSTRACTING AND INDEXING





[Journal Help](#)

USER

Username

Password

Remember me

NOTIFICATIONS

[View](#)
[Subscribe](#)

LANGUAGE

Select Language
English

JOURNAL CONTENT

Search

Search Scope
All

[Browse](#)
[By Issue](#)
[By Author](#)
[By Title](#)
[Other Journals](#)

ISSN

e-ISSN. 2614-5405



9 772614 540005

p-ISSN. 1858-3911



9 771858 391114

VISITORS

Visitors

ID 7,305	DE 9
US 524	PH 8
IN 40	GB 8
IE 24	CN 7
RU 20	IR 6
MY 18	PL 4
FR 18	CA 3
SG 11	HK 3
NL 10	PE 2
TL 10	PK 2

Pageviews: 23,968

10714

[View My Stats](#)

FONT SIZE

INFORMATION

For Readers
For Authors
For Librarians

